



# Committee of the Whole

penticton.ca

**Committee of the Whole**  
to be held at  
City of Penticton, Council Chambers  
171 Main Street, Penticton, B.C.

**Tuesday, July 16, 2019**  
**Recessed from the Regular Council Meeting at 1:00 p.m.**

1. **Call Committee of the Whole to Order**
2. **Adoption of Agenda**
3. **Delegations and Staff Presentations:**
  - 3.1 Penticton Peach Festival – August 7-11, 2019 1-2  
Don Kendall, President
  - 3.2 Proposed Visioning Workshop dealing with Cultural Future of South Okanagan 3-10  
South Okanagan Performing Arts Centre Society - Board of Directors: Leighton McCarthy,  
Glenn Sinclair, Cal Meiklejohn and John Archer
  - 3.3 Changing the Rate of Electricity Purchase from Net Metering Customers 11-13  
Janelle Parchomchuk
  - 3.4 Utility Rate Review 14-31  
Andrew McLaren, Intergroup
  - 3.5 RCMP Quarterly Report 32-38  
Supt. Ted De Jager, Detachment Commander
4. **Adjourn to Regular Meeting of Council**

### Request to Appear as a Delegation

Preferred Council Meeting Date: July 16

Second choice(s): —

Subject matter: Peach Festival

Name of person(s) making presentation:

Don Kendall, president

Address: \_\_\_\_\_

Phone: \_\_\_\_\_

\_\_\_\_\_

Email: \_\_\_\_\_

Please provide details of your presentation or request of Council here: (or provide a detailed attachment)

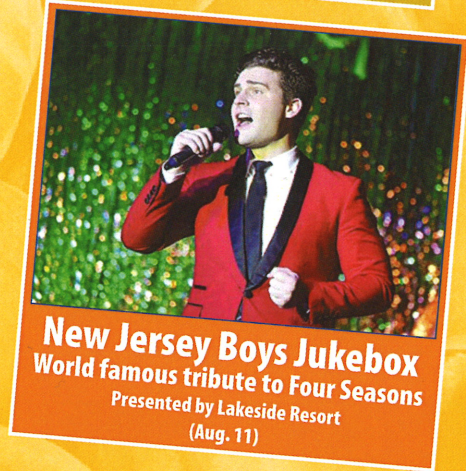
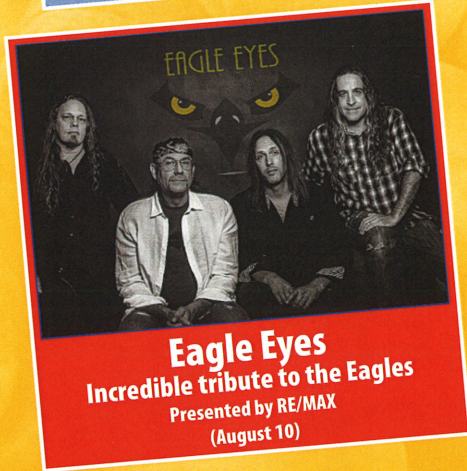
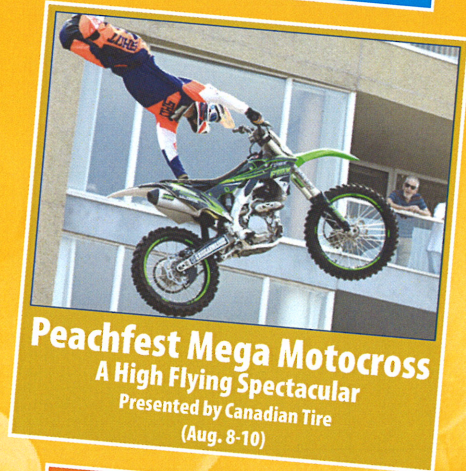
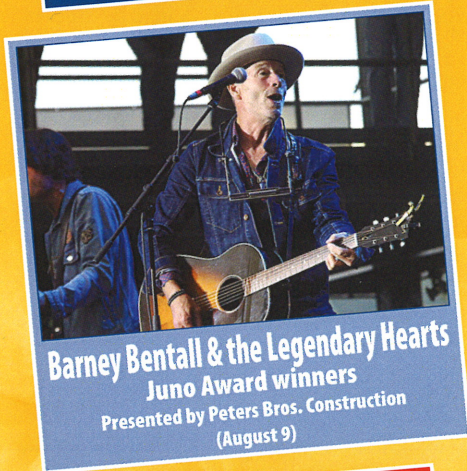
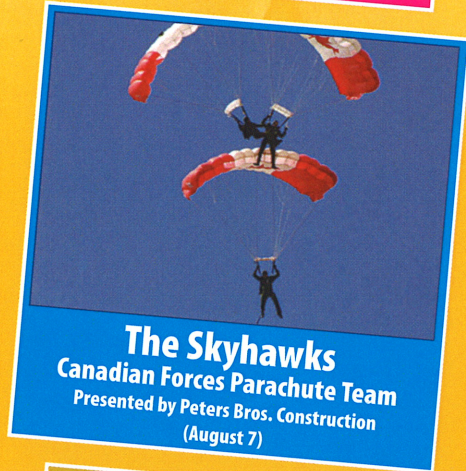
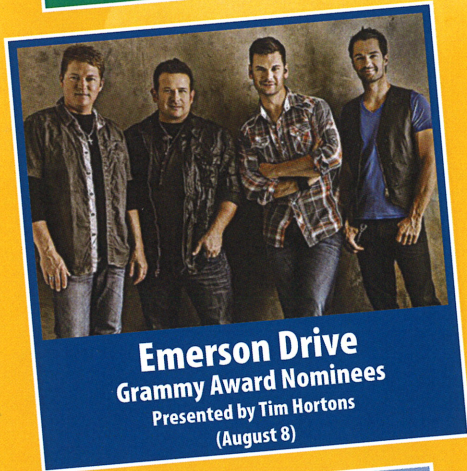
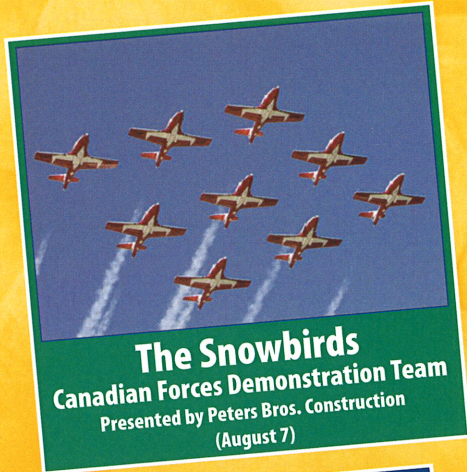
Update on upcoming 72nd annual Penticton Peach Festival. Attached are information sheets for council + staff.

**Please note:**

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- Please submit this completed form at your earliest convenience. Written Requests to Appear are to be received by the Corporate Officer, no later than noon Monday, one week prior to the Council meeting. Please include a copy of all materials that will be discussed.
- If you'd like to share a PowerPoint with Council, email it to the Corporate Officer by 9:30 a.m. Wednesday prior to the Council meeting to be included with the Agenda.
- We recommend you bring backup PowerPoint files with you on a memory stick.
- Delegations are limited to 5 minutes.

# PENTICTON PEACH FESTIVAL

## 72ND ANNUAL FIVE DAYS OF FREE FAMILY FUN AUG. 7-11, 2019



- Shooting Star Midway in Rotary Park
  - Peach Bin Race
  - London Drugs Seniors Day
  - Tim Hortons Giant Screen
  - RONA Kids Zone in Gyro Park
  - Square Dance Festival
  - Crowning of Miss Penticton
  - Reel Peachfest Film Festival
  - RONA Sandcastle competition
    - Sheila Bishop Memorial Slo-pitch Tournament
    - Sn'pinktn Cultural Village
    - Peters Bros. Grand Parade
    - Pentown Throwdown BMX & Skateboard event
    - RE/MAX Tribute Night
    - Kiddies Day Parade (sponsored by Minuteman Press)
    - Skaha Ultra Swim
    - McDonald's Kiddies Day



[WWW.PEACHFEST.COM](http://WWW.PEACHFEST.COM)



### Request to Appear as a Delegation

**Preferred Council Meeting Date:** July 16, 2019

**Second choice(s):** August 6, 2019

**Subject matter:** Proposed Visioning Workshop dealing with Cultural Future of South Okanagan

**Name of person(s) making presentation:**

SOPAC Board of Directors: Leighton McCarthy/ Glenn Sinclair /Cal Meiklejohn/ John Archer

**Address:** \_\_\_\_\_

**Phone:** \_\_\_\_\_

\_\_\_\_\_

**Email:** \_\_\_\_\_

**Please provide details of your presentation or request of Council here:** (or provide a detailed attachment)

See Attachment

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**Corporate Office**  
Angie Collison, Corporate Officer  
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Phone: 250-490-2410  
Fax: 250-490-2402  
[angie.collison@penticton.ca](mailto:angie.collison@penticton.ca)



## **Presentation - SOPAC II Workshop**

Date: July 16, 2019 (Penticton) and July 18, 2019 (RDOS)

### **Overview and Pertinent Background Information:**

- The South Okanagan Performing Arts Centre Society (aka SOPAC) has been in existence since 1993. It was the re-incarnation of an earlier group working to establish a performing arts venue in Penticton.
- There have been many studies and proposals posited since the idea of establishing a cultural centre in Penticton was begun. Many of these are resident with the city administration and are easily available for reference.
- In 2017, Penticton City Council granted SOPAC partial funding in support of conducting a symposium related to a centre for the performing arts in downtown Penticton. The symposium was specifically related to a building on the designated site on Ellis Avenue but was cancelled due to lack of matching private funds and an insufficient time frame to organize the event in the fall of 2018.
- The current Board of Directors (BoD) was elected in January of 2019 and began working to re-energize the efforts of previous boards and set a new direction and vision for “SOPAC II.”
- On March 16 2019, the City of Penticton Council passed a motion in response to an early January request from SOPAC to renew the covenant on the Ellis Ave site. The motion that was passed by Council included the following actions to be undertaken through 2020:
  1. THAT Council direct staff to prepare an Area Redevelopment Plan for the 100, 200 & 300 Blocks of Ellis Street that will look at the future use of City lands and public infrastructure;
  2. AND THAT staff be directed to bring forward budget requests for this project as part of the 2020 Budget process;
  3. AND THAT the subject lands not be redeveloped until the completion of the Area Redevelopment Plan for the 100, 200 & 300 Blocks of Ellis Street.

## **Request for Support:**

- The current Board of Directors (BoD) of SOPAC II has determined that prior to holding a symposium to investigate a vision for a building, it is essential to determine a “grass roots” vision for the future of culture in the South Okanagan and Similkameen region.
- To that end, SOPAC II is prepared to conduct a workshop to hear from specific organizations to examine the nature of the existing cultural assets and to establish what these representative groups foresee as appropriate cultural development for at least the next ten years.
- A budget for this workshop to be held in Oct/Nov 2019 has been established at \$15,000.00. It is the BoD’s intention to carry out the workshop over a Friday evening to Sunday morning period and to involve representatives from not only the arts groups but from related sectors of the economy and throughout the Southern Okanagan territory from Summerland to Osoyoos and including the Similkameen to Princeton.
- The SOPAC BoD is requesting a total of \$5,000.00 each from both the City of Penticton Council and the Regional District of Okanagan-Similkameen and will provide a \$5,000 contribution from the SOPAC reserve funds.
- The tentative program for the workshop, the proposed attendees and a budget are included with the reference documents provided in support of this request.
- A report summarizing the results of the workshop will be provided to the City of Penticton and the Regional District of Okanagan-Similkameen.
- The SOPAC II Board of Directors believes that the proposed workshop will provide the necessary basis for further deliberations relative to any cultural advancement in the South Okanagan and Similkameen.

Respectfully Submitted:

## Appendices

### I Proposed Workshop Program

place to be determined

#### FRIDAY EVENING (25/10/19)

6:45 p.m. Registration & Meet/Greet (additional background material provided)

7:30 p.m. Introductions of SOS Arts Board + any luminaries

7:45 p.m. Keynote: Special Guest (TBA – from world of Canadian Performing Arts)

The Values and Purposes of the Arts

8:15 p.m. Q&A (moderated by Board)

8:45 p.m. Reception (opportunity to meet with Guest & Board members)

9:30 P.M. {official end of the day}

#### SATURDAY (26/10/19)

8:00 a.m. Continental Style breakfast

9:00 a.m. Intro to the Process (led by gws)...

{Everyone would be re-assigned to tables to ensure every grouping is a cross-section of the attendees: both age-wise and geographically}

10:00 a.m. Preliminary Round One of Strategic Visioning Process

{coffee/juices, etc would constantly be available thus only a minimal break}

11:00 a.m. Preliminary Round Two of Strategic Visioning Process

- 11:50 p.m. Preliminary Round Three of Strategic Visioning Process
- 12:45 noon Luncheon
- 2:30 p.m. Interim Wrap-Up and Explanation of the various preliminary outcomes and next steps
- {coffee/juices, etc would constantly be available thus only a minimal break}
- 3:00 p.m. Final Small Group Analysis/Consolidation of Round 1
- {this process would offer all groups an opportunity to reflect on the emerging directions, refine recommendations and/or add clarifications}
- 3:30 p.m. Final Small Group Analysis/Consolidation of Round 2
- 4:00 p.m. Final Small Group Analysis/Consolidation of Round 3
- 4:30 p.m. Reporting to Full Group: Prioritization Process
- {lists of potential questions/possibilities would be assigned for reporting back in the morning – in writing!!}
- 5:30 p.m. Adjournment

**SUNDAY (27/10/19)**

- 8:00 a.m. Continental breakfast
- {All written responses would be submitted for photocopying}
- 9:30 a.m. Circulation of highlights of compilation effort for review/revisions
- {new small groups review & prioritize}
- 10:45 a.m. Final Presentations/Consensus Moment
- {by process of collaboration, major recommendations would be proposed}
- 11:15 a.m. Summary Session (led by Special Guest)
- {recommended next step(s) for the Board to initiate would be determined}
- 12:00 noon Concluding Luncheon To be inserted when available (Glenn to provide)

## **II Proposed Attendees to Workshop**

### **Princeton:**

High School – drama/music/leadership teacher + student

(2) Music Festival rep

### **Keremeos/Cawston:**

Fruit Growers/Wineries Assoc'n

(3) Old Grist Mill operator

Keremeos Actors

### **Osoyoos:**

Chamber of Commerce

(3) High school drama/music teacher + student

Nk'Mip Cultural Centre

### **Oliver:**

Winery association (Burrowing Owl)

(5) Arts Council

high school drama/music/English teacher + student

Concert Society

Osoyoos Indian Band

### **Okanagan Falls/Kaleden:**

Winery association

(2) St. Andrew's-by-the-lake Golf Club

### **Summerland:**

Chamber of Commerce (Leighton)

(4) Bottleneck wineries (Leighton)

Arts Council (Leighton)

High school drama/music teacher + student

**Naramata:**

Naramata Centre

(2) Naramata Bench wineries

**RDOS:**

political rep

(2) Okanagan Regional Library rep

**Penticton:**

Chamber of Commerce

(15) Downtown Business Association

Hospitality Group

Craft Breweries

Theatre rep (Many Hats)

Princess Margaret – drama/music/English teacher + student

PenHi – drama/music/leadership teacher + student

Arts Council

Penticton Indian Band

Penticton Art Gallery

Academy of Music

Trade & Convention Centre/SOEC

Penticton Library rep

Media rep

Service clubs rep (Rotary)

**Total: 38 + Board + Guests**

### III Proposed Workshop Budget

Total: 45 (including Board + Guests)

Workshop Fundamentals:

1. Friday evening reception: @\$25/person {= \$1,125}
2. Food/Refreshments – (total approximately \$4,950)  
Saturday morning – (continental style) including coffee, juices and water which will remain available all day @ \$25/p {= \$1,125}  
Saturday mid-day – luncheon meal @ \$30/person {= \$1,350}  
Sunday morning – bkft (as above) {= \$1,125}  
Sunday mid-day – luncheon meal at which there will be the wrap-up summary observations by Thom @ \$30/person {= \$1,350}
3. Space Rental – 3 days @ \$150/d = {\$450}
4. Overnight Rooms – perhaps as many as 10 @ \$125 = {\$1,250}
5. Audio/Visual Equipment, Website Assistance re pre/post info sharing = {\$1,125}
6. Workshop Materials (including photocopying) = {\$685}
7. Guests: (travel, accommodation, honoraria, etc.) \$2,651  
Weekend observer + keynote & wrap-up speaker – Thom Marriott
8. Contingency (@ 15%) = {\$1,835.40}

**Total: \$14071.40 1/3 share = \$4,690.47**



### Request to Appear as a Delegation

**Preferred Council Meeting Date:** July 16

**Second choice(s):** August 20

**Subject matter:** Changing the Rate of Electricity Purchase from Net Metering Customers

**Name of person(s) making presentation:**

Janelle Parchomchuk

**Address:** 420 Maurice Street

**Phone:** \_\_\_\_\_

Penticton, BC, V2A 5V9

**Email:** \_\_\_\_\_

**Please provide details of your presentation or request of Council here:** (or provide a detailed attachment)

Many residents of Penticton would like to take action against climate change by installing solar power on their properties. Recently the City of Penticton changed the rate at which it purchases power produced from these net metering customers from \$0.11 per kWh to \$0.05 per kWh. This is a great disincentive to those members of our community. The excess power generated by a customer is purchased by the city at a low rate in the summer, then when the customer would like to use their energy credits in the winter, they buy them back from the city at a higher rate. The return of investment on a the costly solar infrastructure becomes more than 20 years compared to less than 10 years with a 1:1 rate. This delegation would propose that the City of Penticton bring the rates back to the retail rate for purchasing power from net metering customers. At the very least, we would ask that the City of Penticton allow for net metering customers to bank their kWh's in the summer to be used in the winter at equal value. This decision would have many benefits to the city of Penticton and would create incentive for making our city sustainable.

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## **Changing the Billing Rate of Electricity Purchase from Net Metering customers in the City of Penticton**

This delegation would like to propose that this city allow net metering customers to “bank” the electricity credit that they earn during months of excess and use those credits at equal value during months of net consumption. At the end of the annual billing cycle, they would pay the city for the amount of electricity they consumed over and above their production. The city of Penticton would not be making payments to solar energy customers, because these customers typically consume more energy during one year than they produce during one year.

The district of Summerland has gone with this “Net-zero” model for its customers. It would require a change in the billing system that we feel is very necessary and should occur as soon as possible before more people say no to solar.

Other regions in Canada provide incentive programs to encourage solar power. Here are some examples of what the City of Penticton can do to further provide incentives to residents.

- Offer subsidies or rebates for solar PV installations, especially for affordable housing projects or non-profit organizations.
- Raise the purchase rate for excess energy back to the retail rate (\$0.12 per kwh) regardless of whether solar customers produce an annual surplus or not.
- Provide low interest loans for investment in solar PV installations.

### **Why should the city of Penticton provide incentives for solar power?**

- Increased use of solar power builds energy security, reduces greenhouse gas emissions, and moves Canada to a more sustainable future.
- Solar PV compliments existing hydro dams, allowing water to be stored for times of high electricity demand. That is why it helps to reduce peak loads and postpones or prevents the need for additional baseload energy generation.
- Solar power generation requires no fuel or moving parts. It makes no noise and produces no emissions with little maintenance.
- Most Canadians live in southern Canada, an area that receives more solar radiation than Germany (the world’s leading nation in the use of Solar PV per capita)
- As more people transition towards electric vehicles and electric heating for their homes, the demand for clean energy will increase.
- Energy generated within the grid is used by the nearest neighbors. This is very efficient as it reduces energy lost through transmission.

**Open Letter in support of the residential solar net-metering appeal to Penticton Council:**

July 9<sup>th</sup>, 2019

Dear City Council:

My wife, (Corinne Durston), and I, (Patrick Dunn), live at 611 Burns Street and have recently had 18 solar panels installed on our roof, as well as a Tier Two Charging Station for our 2019 eKona, this past June. Even though we were informed, by the company we engaged, that the city had changed the rates for purchasing excess power we proceeded with the installation for a number of reasons, principally because we wished to reduce our household carbon footprint and see solar energy as one critically important way to address climate change.

As far as I am aware, there was no public notice given of the proposed change or an earlier opportunity for concerned citizens to address this unilateral decision. While this is both unconscienceable and undemocratic, the change is not only a significant disincentive for potential solar customers but also, far more importantly, flies directly in the face of the city's responsibility to encourage, foster and champion any and all initiatives which contribute to reducing its carbon footprint.

Again, as I understand things, Penticton receives tax rebates, from the province, for any legitimately documented reductions in its carbon footprint. This being the case, why would council penalize those of its citizens who are contributing to this reduction? It should rather be actively supporting and encouraging householders, and businesses, to do the same, not providing barriers. Again, as far as I'm aware, the same solar net-metering formula is not applied in surrounding jurisdictions, in Summerland, Oliver and Osoyoos, for example. Just a day ago, both West Vancouver and the District of North Vancouver voted to declare an emergency with respect to climate change. The latter is now moving forward, quickly, on putting infrastructure in place for electric vehicles to reduce emissions.

The recent wildfires and floods which have, to date, greatly affected the tourist industry, and other related businesses, not to mention the health and welfare of local inhabitants, will only increase in frequency and destructive magnitude if all levels of government do not act. Immediately is almost too late given obvious, past bureaucratic indecision and inaction, at all levels of governance, in the face of these environmental crises. There is no question that Canadian society, at large, and our community of Penticton, in particular, bear moral and financial imperatives to mitigate these catastrophic events, undeniably driven by the forces of climate change. To believe otherwise is to whistle in the dark, to willfully ignore scientific evidence and the dreadful, life-altering changes we see and experience every day, here and around the world.

On this issue, and many other related matters, Penticton has an opportunity to show strong leadership. Much, much can be done at the local, municipal level and it is the council's responsibility to lead the city into a far, far more sustainable future. We do not have time, as a human race, to allow profit driven development to come first. We can start locally. Unless we strive, citizens and the councilors elected to serve us, together, to change the way we lead our lives there will, all too quickly, be no Penticton or larger Okanagan Valley to develop and enjoy. Measures must simply be enacted now as the latest horizon reported, for reduction in emissions, is twelve years and counting!

The first order of the day is to attempt to halt and redress, however we can, the wrongs we have wreaked upon the larger environment. One relatively easy way is to change the net-metering billing process, to reward rather than punish. I trust the council will see fit to make this proposed change. Act now, today, and similarly, for better tomorrows to come. One small step for Penticton. One unimaginably important gesture of support for Mother Earth.

Respectfully submitted,

Corinne Durston and Patrick Dunn

# **CITY OF PENTICTON UTILITY RATE REVIEW**



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**Presentation to the City of Penticton Council**

July 16, 2019

## PRESENTATION OVERVIEW

2

This presentation provides a summary of the updates since the presentation to Council on April 11, 2019. Rate proposals have been revised to incorporate feedback from public engagement sessions in April 2019 and review and recommendations from the Utility Rate Review Committee Meeting on June 11, 2019.

This presentation covers the following topics:

1. Public Engagement Summary
2. Review of Overhead Cost Allocations
3. Bareland Strata Water Rates
4. Sanitary Sewer Charge Adjustments
5. Summary of Recommendations
6. Bill Comparisons
7. Recommended Rates

## PUBLIC ENGAGEMENT SUMMARY

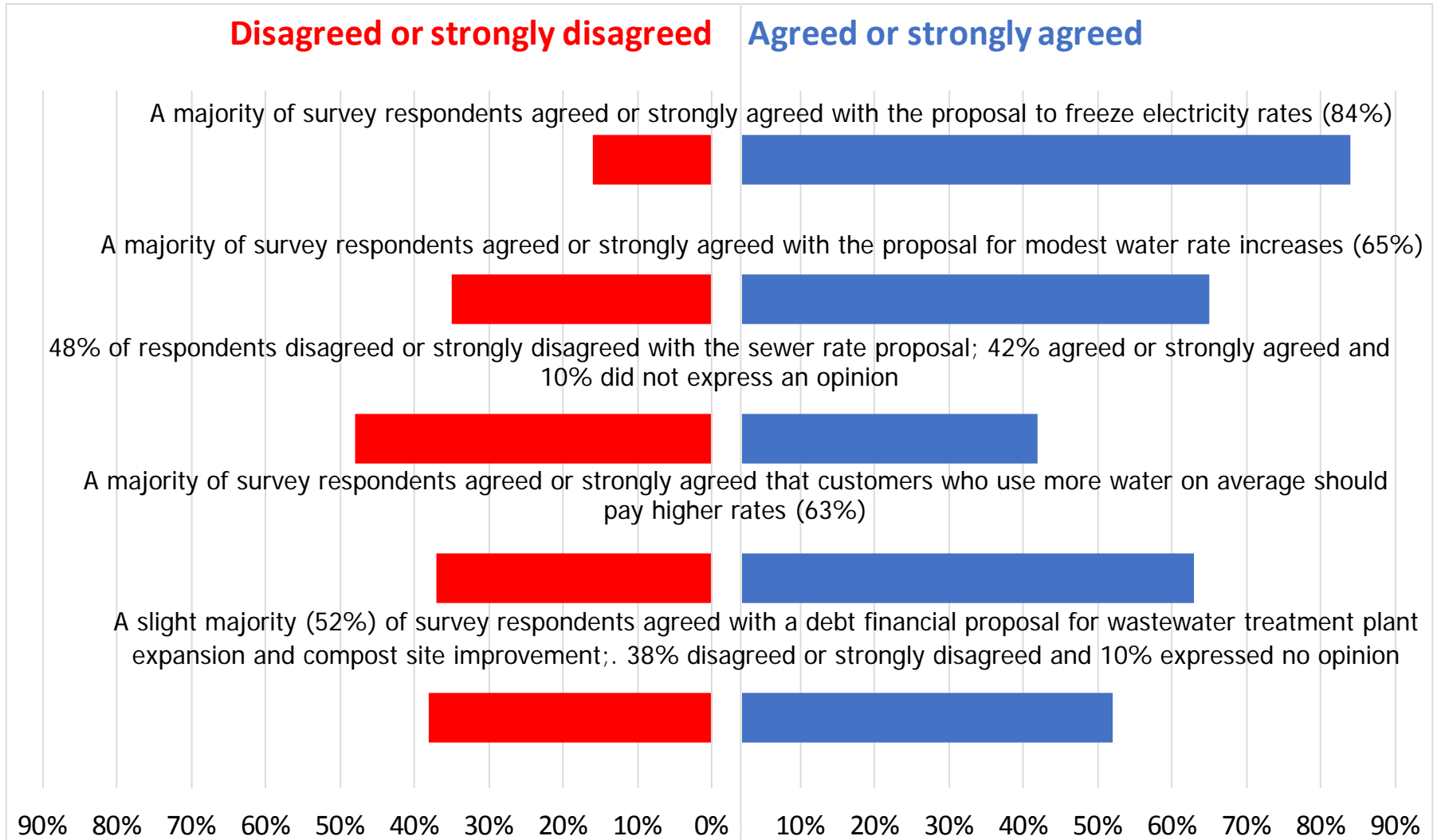
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The City undertook an engagement process to provide the public with information about the preliminary rate proposals and to obtain feedback. The engagement sessions included:

- Public information sessions held on April 17 and 18.
- Meetings with PIDA and the Agriculture Advisory Committee on April 17.
- An online survey was available during a comment period that ended on May 5.
- A total of 183 survey responses were received.

## PUBLIC ENGAGEMENT SUMMARY

4



## PUBLIC ENGAGEMENT SUMMARY

5

Based on the feedback from the public engagement process the following changes were presented to the Utility Rate Review Committee:

- Maintain the rate proposals for electric (no rate increases) and water rates (0.6% average annual increases for treated water and 4% annual increases for agricultural water).
- Alternative rate proposals for the sewer utility have been developed to lower the near-term rate increases and extend the time over which the necessary capital costs are recovered.
- Recommend the City undertake a rate design study for conservation water rates to be implemented at a later date.

OVERHEAD COST ALLOCATION

During the previous presentation to Council of the preliminary Rate Review results, comments were made regarding facility costs included in the Overhead Pool.

Since then, facility costs included in the Overhead Pool were reviewed and discussed with the Rate Review Committee. Based on the recommendations of the Rate Review Committee the Overhead Pool has been revised to only include facility costs related to City Hall.

This change reduces the overheads allocated to the electric, water and sewer utilities with a corresponding increase necessary from other sources (i.e., property taxes).

Recommended overhead cost allocation compared to the budget, in thousands of dollars.

	Electric	Water	Sanitary Sewer	Total Three Utilities	Allocated to General Fund and Stormwater	Total
<b>Overhead Costs in 2018 Budget for Utilities</b>	\$1,702.8	\$715.5	\$649.6	<b>\$3,067.9</b>	<b>\$8,072.4</b>	<b>\$11,140.4</b>
<b>2018 based on 2018 Study Recommended Method</b>	\$1,386.2	\$791.4	\$784.5	<b>\$2,962.1</b>	<b>\$8,178.3</b>	<b>\$11,140.4</b>
<i>change</i>	<i>-\$316.6</i>	<i>\$75.9</i>	<i>\$134.9</i>	<i>-\$105.8</i>	<i>\$105.8</i>	<i>\$0.0</i>

## **BARE LAND STRATA WATER RATES**

7

- There are 647 bare land strata dwellings, including 272 individually metered dwellings and 375 dwellings served by bulk water meters. Individually metered customers pay the same fixed rates as a single family dwelling but do not receive the same level of services in terms of maintenance and replacement of mains within the strata property.
- The Utility Rate Review Committee reviewed five options and recommended implementing a reduction in the fixed charge to the individually metered strata dwellings based on the average fixed charge per unit in stratas with bulk meters.
- This will reduce the monthly fixed charge paid by individually metered strata dwellings to 30% of the monthly fixed charge paid by single family dwellings.
- This will reduce revenues to the water utility by about \$75,000.
- The City will transition customers to the new rate structure on an applications basis [new Bareland Strata rate structure will be applicable upon application by a customer].
- The reduction in revenues from the change to the monthly fixed charge for the individually metered strata dwellings (\$75,000) is off set by the reduction in overhead charges. Therefore the proposed rates for the water utility are unchanged from the previous draft (0.6%/year for treated water and 4%/year for agricultural water).

## **SANITARY SEWER CHARGE ADJUSTMENTS**

8

The Utility Rate Review Committee reviewed alternative options for sanitary sewer rates to mitigate required higher rate increases. In the initial draft presented to the Council in April meeting the proposed increases were 16.5% for 2020, followed by 16.5% in 2021 and 3.7% in 2022.

Proposed changes based on feedback from the public and the Utility Rate Review Committee include:

- The City revised its capital project plan to defer or delay certain projects to reduce rate impacts.
- Removed facility costs from the overhead pool that reduced overhead allocations to the utility.
- Recommended interest free transfer of \$2.0 million, for a 20 year period, from the electric utility reserve to mitigate sanitary sewer rate increases.

Based on these changes the revised proposed annual rate increases are 9.4%/year for 2020 through 2022.

If Council decides to maintain electrical reserve without an interfund borrowing to the sanitary sewer utility, the annual average rate increase for sanitary sewer utility would be 9.8% [compared to 9.4% with an interfund borrowing].

# CITY OF PENTICTON UTILITY RATE REVIEW

## SANITARY SEWER CHARGE ADJUSTMENTS

The Sanitary Sewer rate structure change from 6 month fixed/6 month variable to 7 month fixed/5 month variable was done on a revenue neutral basis at the total residential customer level. However, the change resulted in higher revenues from ¾" meter customers, and lower revenues from other meter sizes due to the different usage characteristics of each meter size.

Based on Rate Review Committee review, further adjustments are recommended to address these revenue variances. Based on this residential ¾" meter size customer would see slightly lower than average increases, while other residential customers with larger meters would see slightly higher than the average rate increases.

Monthly Average Bills at 2019 Rates	2020 Forecast				2021 Forecast			2022 Forecast		
	Average Monthly Bill	Increase Over 2019		Average Monthly Bill	Increase Over 2020		Average Monthly Bill	Increase Over 2021		
\$	\$	\$	%	\$	\$	%	\$	\$	%	

**Residential**

19mm (3/4 inch)	\$30	\$33	\$3	8.9%	\$36	\$3	8.9%	\$39	\$3	8.9%
25mm (1 inch)	\$99	\$110	\$10	10.2%	\$121	\$11	10.2%	\$133	\$12	10.2%
38mm (1 1/2 inches)	\$196	\$217	\$20	10.3%	\$239	\$22	10.3%	\$264	\$25	10.3%
50mm (2 inches)	\$449	\$498	\$49	10.9%	\$552	\$55	11.0%	\$613	\$61	11.0%
75mm (3 inches)	\$753	\$825	\$72	9.5%	\$903	\$79	9.5%	\$989	\$86	9.5%
100mm (4 inches)	\$1,740	\$1,939	\$198	11.4%	\$2,159	\$220	11.4%	\$2,405	\$246	11.4%

**Non-Residential**

19mm (3/4 inch)	\$90	\$98	\$8	9.4%	\$107	\$9	9.4%	\$117	\$10	9.4%
25mm (1 inch)	\$129	\$141	\$12	9.4%	\$154	\$13	9.4%	\$168	\$14	9.4%
38mm (1 1/2 inches)	\$257	\$281	\$24	9.4%	\$308	\$26	9.4%	\$336	\$29	9.4%
50mm (2 inches)	\$470	\$514	\$44	9.4%	\$562	\$48	9.4%	\$614	\$53	9.4%
75mm (3 inches)	\$1,157	\$1,266	\$108	9.4%	\$1,384	\$119	9.4%	\$1,514	\$130	9.4%
100mm (4 inches)	\$2,616	\$2,861	\$245	9.4%	\$3,129	\$268	9.4%	\$3,422	\$293	9.4%

## SUMMARY OF RECOMMENDATIONS

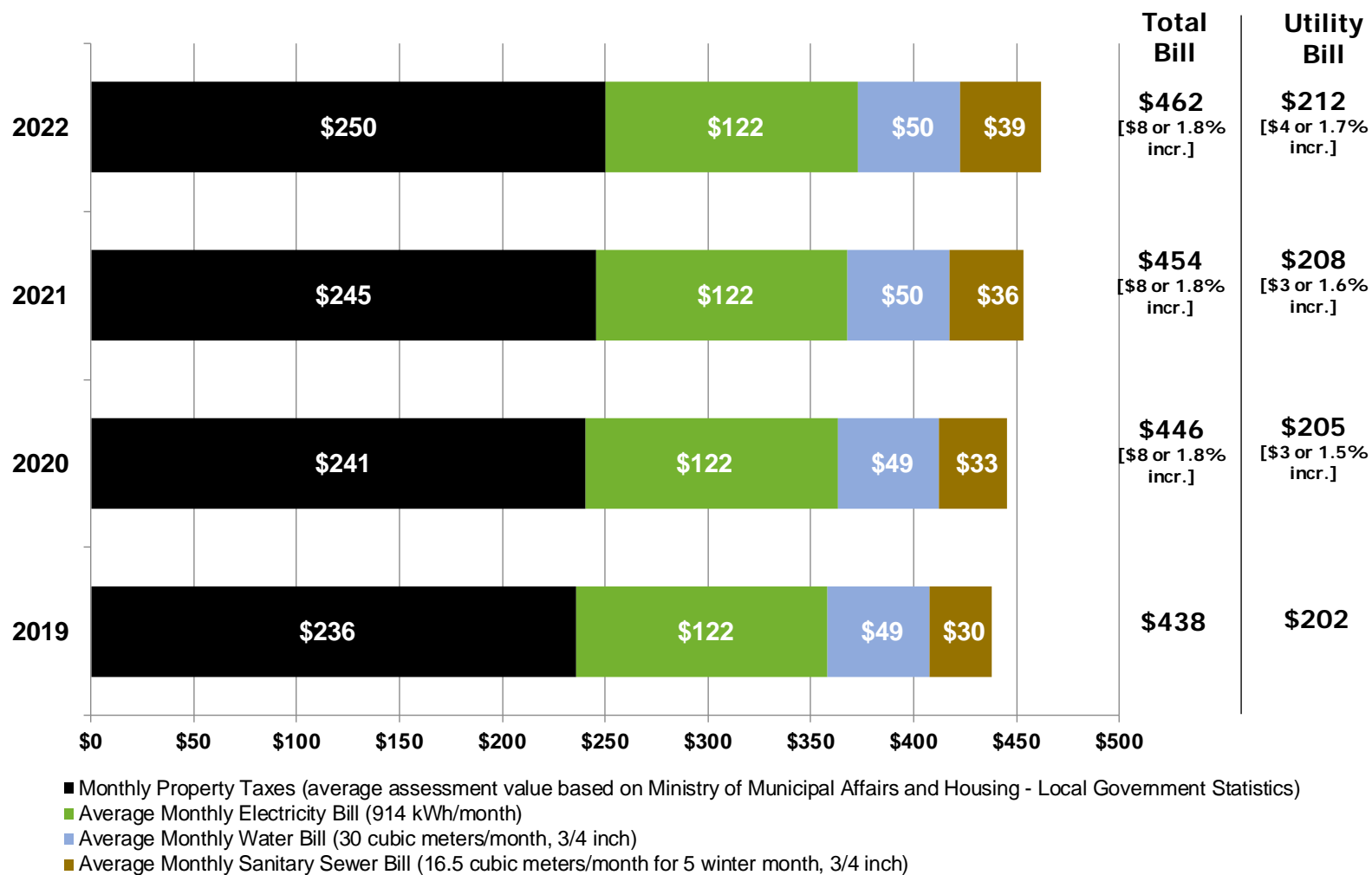
10

InterGroup recommends the following based on the public engagement comments and additional analysis:

- The City implement the following proposed rate adjustments for 2020 through 2022:
  - No rate increase for the electric utility.
    - Should FortisBC increase electrical rates by an amount that differs to a moderate degree from the 2.2% increase that has been factored into the rate calculations electrical rate increases will be revisited.
  - Average annual increase at 0.6%/year for treated water and 4%/year increase for agricultural water. The monthly charge for individually metered bare land strata dwellings to be reduced to 30% of the rate for the ¾" residential customers.
  - 9.4%/year average increase for sanitary sewer utility [the bill increase for residential customers will range between 8.9% and 11.4% due to adjustments related to the switch to the 7/month fixed/5 month variable rate structure]
- The City undertake a conservation water rate study (in 2020) to develop conservation water rate proposals to be implemented at a later date.
- The City adjust its calculation of the overhead pool to remove facilities with the exception of City Hall.

# CITY OF PENTICTON UTILITY RATE REVIEW

## SUMMARY OF BILL IMPACTS – RESIDENTIAL



Note: Utility bills (before taxes) include discount whenever applicable. The property tax rate for Penticton at 6.8387 dollars of tax per \$1,000 taxable assessment was used for 2018. Property tax for 2022 assume 3.6% in 2019 over 2018, 2%/year increases for 2020 through 2022.

# CITY OF PENTICTON UTILITY RATE REVIEW

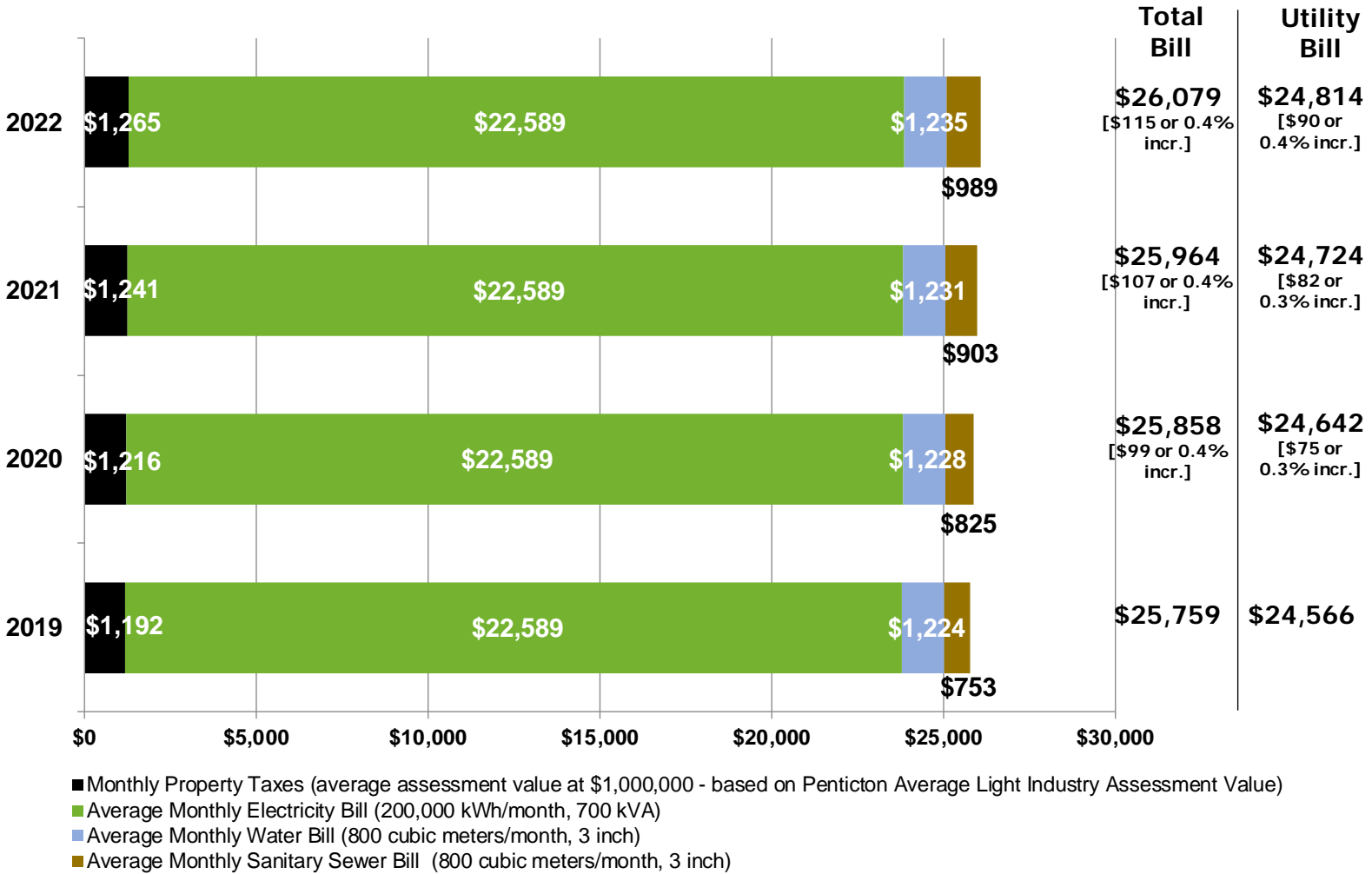
## SUMMARY OF BILL IMPACTS – COMMERCIAL



Note: Utility bills (before taxes) include discount whenever applicable. The property tax rate for Penticton at 13.2457 dollars of tax per \$1,000 taxable assessment was used for 2018. Property tax for 2022 assume 3.6% in 2019 over 2018, 2%/year increases for 2020 through 2022.

# CITY OF PENTICTON UTILITY RATE REVIEW

## SUMMARY OF BILL IMPACTS – INDUSTRIAL



Note: Utility bills (before taxes) include discount whenever applicable. The property tax rate for Penticton at 13.8124 dollars of tax per \$1,000 taxable assessment was used for 2018. Property tax for 2022 assume 3.6% in 2019 over 2018, 2%/year increases for 2020 through 2022.

# CITY OF PENTICTON UTILITY RATE REVIEW

## RECOMMENDED RATES: ELECTRIC UTILITY

Rate Class	Basic Charge (\$/ m/ cust.)	Demand (\$/kVA)	Energy (¢/kW.h)				Fixture Watt or Volt Ampere (¢/W or ¢/VA)
			All KW.h	First 10,000 KW.h	Next 90,000 KW.h	> 100,000 KW.h	
<b>2019 Existing Rates</b>							
Rate Code 10 - Residential	18.72		12.84				
Rate Code 20 - General - Sec. Met. and City Owned Transf.	18.72	10.09		14.29	11.26	7.89	
Rate Code 25 - General - Primary Met. And City Owned Transf.	18.72	9.93		14.08	11.09	7.77	
Rate Code 30 - General - Sec. Met. and Cust. Owned Transf.	18.72	9.18		14.29	11.26	7.89	
Rate Code 35 - General - Prim. Met. and Cust. Owned Transf.	18.72	9.04		14.08	11.09	7.77	
Rate Code 45 - General - City Accounts			9.53				
Rate Code 55 - Street Lighting, Traffic Lights & Other Un-metered Loads						10.71	
<b>2020 Proposed Rates</b>							
Rate Code 10 - Residential	18.72		12.84				
Rate Code 20 - General - Sec. Met. and City Owned Transf.	18.72	10.09		14.29	11.26	7.89	
Rate Code 25 - General - Primary Met. And City Owned Transf.	18.72	9.93		14.08	11.09	7.77	
Rate Code 30 - General - Sec. Met. and Cust. Owned Transf.	18.72	9.18		14.29	11.26	7.89	
Rate Code 35 - General - Prim. Met. and Cust. Owned Transf.	18.72	9.04		14.08	11.09	7.77	
Rate Code 45 - General - City Accounts			9.53				
Rate Code 55 - Street Lighting, Traffic Lights & Other Un-metered Loads						10.71	
<b>2021 Proposed Rates</b>							
Rate Code 10 - Residential	18.72		12.84				
Rate Code 20 - General - Sec. Met. and City Owned Transf.	18.72	10.09		14.29	11.26	7.89	
Rate Code 25 - General - Primary Met. And City Owned Transf.	18.72	9.93		14.08	11.09	7.77	
Rate Code 30 - General - Sec. Met. and Cust. Owned Transf.	18.72	9.18		14.29	11.26	7.89	
Rate Code 35 - General - Prim. Met. and Cust. Owned Transf.	18.72	9.04		14.08	11.09	7.77	
Rate Code 45 - General - City Accounts			9.53				
Rate Code 55 - Street Lighting, Traffic Lights & Other Un-metered Loads						10.71	
<b>2022 Proposed Rates</b>							
Rate Code 10 - Residential	18.72		12.84				
Rate Code 20 - General - Sec. Met. and City Owned Transf.	18.72	10.09		14.29	11.26	7.89	
Rate Code 25 - General - Primary Met. And City Owned Transf.	18.72	9.93		14.08	11.09	7.77	
Rate Code 30 - General - Sec. Met. and Cust. Owned Transf.	18.72	9.18		14.29	11.26	7.89	
Rate Code 35 - General - Prim. Met. and Cust. Owned Transf.	18.72	9.04		14.08	11.09	7.77	
Rate Code 45 - General - City Accounts			9.53				
Rate Code 55 - Street Lighting, Traffic Lights & Other Un-metered Loads						10.71	

# CITY OF PENTICTON UTILITY RATE REVIEW

## RECOMMENDED RATES: WATER UTILITY

	2019 Existing Rates			2020 Proposed Rates		
	Basic Charge (\$/ month/ customer)	Variable Charge (\$/100 cubic feet)	Unmetered Monthly Charge (\$/ month/ customer)	Basic Charge (\$/ month/ customer)	Variable Charge (\$/100 cubic feet)	Unmetered Monthly Charge (\$/ month/ customer)
<b>Treated Water</b>						
19mm (3/4 inch)	30.60	2.26	48.87	30.79	2.27	49.18
25mm (1 inch)	114.97	2.26	150.80	114.97	2.27	151.75
38mm (1 1/2 inches)	139.70	2.26	247.04	140.58	2.27	248.59
50mm (2 inches)	329.27	2.26	555.80	331.34	2.27	559.29
75mm (3 inches)	721.39	2.26	1,413.52	721.39	2.27	1,422.40
100mm (4 inches)	1,522.74	2.26	2,992.88	1,532.30	2.27	3,011.68
Individually metered Bareland Strata Properties with 19mm meters (Upon Application Only)				8.31	2.27	

	2021 Proposed Rates			2022 Proposed Rates		
	Basic Charge (\$/ month/ customer)	Variable Charge (\$/100 cubic feet)	Unmetered Monthly Charge (\$/ month/ customer)	Basic Charge (\$/ month/ customer)	Variable Charge (\$/100 cubic feet)	Unmetered Monthly Charge (\$/ month/ customer)
<b>Treated Water</b>						
19mm (3/4 inch)	30.99	2.29	49.49	31.18	2.30	49.80
25mm (1 inch)	114.97	2.29	152.70	114.97	2.30	153.66
38mm (1 1/2 inches)	141.46	2.29	250.15	142.35	2.30	251.72
50mm (2 inches)	333.42	2.29	562.80	335.51	2.30	566.34
75mm (3 inches)	721.39	2.29	1,431.33	721.39	2.30	1,440.32
100mm (4 inches)	1,541.93	2.29	3,030.60	1,551.61	2.30	3,049.63
Individually metered Bareland Strata Properties with 19mm meters (Upon Application Only)	8.37	2.29		8.42	2.30	

	2019 Existing Rate	2020	2021	2022
Non-treated irrigation water per acre per year	171.15	178.00	185.12	192.52

# CITY OF PENTICTON UTILITY RATE REVIEW

## RECOMMENDED RATES: SANITARY SEWER UTILITY

2019 Existing Rates		2020 Proposed Rates	
Monthly Fixed Charge, \$/month/customer [Residential customers pay only for seven months: April to October]	Variable Charge, \$/100 cubic feet [Residential customers pay only for November to March; minimum monthly billing of 250 cubic feet for 3/4" meter size customers]	Monthly Fixed Charge, \$/month/customer [Residential customers pay only for seven months: April to October]	Variable Charge, \$/100 cubic feet [Residential customers pay only for November to March; minimum monthly billing of 250 cubic feet for 3/4" meter size customers]

**Residential**

19mm (3/4 inch)	\$31.96	\$6.87	\$34.68	\$7.51
25mm (1 inch)	\$79.90	\$6.87	\$88.90	\$7.51
38mm (1 1/2 inches)	\$159.79	\$6.87	\$178.14	\$7.51
50mm (2 inches)	\$255.67	\$6.87	\$292.57	\$7.51
75mm (3 inches)	\$559.29	\$6.87	\$614.10	\$7.51
100mm (4 inches)	\$1,006.73	\$6.87	\$1,168.17	\$7.51

**Non-Residential**

19mm (3/4 inch)	\$15.65	\$3.00	\$17.12	\$3.28
25mm (1 inch)	\$39.13	\$3.00	\$42.79	\$3.28
38mm (1 1/2 inches)	\$78.28	\$3.00	\$85.61	\$3.28
50mm (2 inches)	\$125.24	\$3.00	\$136.97	\$3.28
75mm (3 inches)	\$273.96	\$3.00	\$299.62	\$3.28
100mm (4 inches)	\$493.14	\$3.00	\$539.32	\$3.28

Sanitary sewer charges no water meter or no water service (per month)

Single Family Residential	\$31.31	\$34.24
Multi Family Residential	\$44.56	\$48.73
Commercial	\$104.77	\$114.58
Industrial	\$711.71	\$778.36
All Other Properties	\$104.77	\$114.58
Sanitary Sewer Fixture Charge	\$43.57	\$47.65
Minimum flat rate charge for sanitary sewer for residential properties adjacent to a sanitary sewer main but not connected	\$37.94	\$41.49
Minimum flat rate charge for sanitary sewer for non-residential properties adjacent to a sanitary sewer main but not connected	\$307.09	\$335.85

# CITY OF PENTICTON UTILITY RATE REVIEW

## RECOMMENDED RATES: SANITARY SEWER UTILITY [CONT.]

2021 Proposed Rates		2022 Proposed Rates	
Monthly Fixed Charge, \$/month/customer [Residential customers pay only for six months: April to October]	Variable Charge, \$/100 cubic feet [Residential customers pay only for November to March; minimum monthly billing of 250 cubic feet for 3/4" meter size customers]	Monthly Fixed Charge, \$/month/customer [Residential customers pay only for six months: April to October]	Variable Charge, \$/100 cubic feet [Residential customers pay only for November to March; minimum monthly billing of 250 cubic feet for 3/4" meter size customers]

**Residential**

19mm (3/4 inch)	\$37.64	\$8.22	\$40.84	\$8.99
25mm (1 inch)	\$98.91	\$8.22	\$110.06	\$8.99
38mm (1 1/2 inches)	\$198.60	\$8.22	\$221.40	\$8.99
50mm (2 inches)	\$334.79	\$8.22	\$383.10	\$8.99
75mm (3 inches)	\$674.28	\$8.22	\$740.35	\$8.99
100mm (4 inches)	\$1,351.67	\$8.22	\$1,561.03	\$8.99

**Non-Residential**

19mm (3/4 inch)	\$18.72	\$3.59	\$20.48	\$3.92
25mm (1 inch)	\$46.80	\$3.59	\$51.18	\$3.92
38mm (1 1/2 inches)	\$93.63	\$3.59	\$102.40	\$3.92
50mm (2 inches)	\$149.80	\$3.59	\$163.83	\$3.92
75mm (3 inches)	\$327.68	\$3.59	\$358.37	\$3.92
100mm (4 inches)	\$589.83	\$3.59	\$645.06	\$3.92

Sanitary sewer charges no water meter or no water service (per month)

Single Family Residential	\$37.45	\$40.96
Multi Family Residential	\$53.30	\$58.29
Commercial	\$125.31	\$137.05
Industrial	\$851.25	\$930.97
All Other Properties	\$125.31	\$137.05
Sanitary Sewer Fixture Charge	\$52.11	\$56.99
Minimum flat rate charge for sanitary sewer for residential properties adjacent to a sanitary sewer main but not connected	\$45.38	\$49.63
Minimum flat rate charge for sanitary sewer for non-residential properties adjacent to a sanitary sewer main but not connected	\$367.30	\$401.70

## QUESTIONS

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QUESTIONS?

**RCMP·GRC**



ROYAL CANADIAN MOUNTED POLICE • GENDARMERIE ROYALE DU CANADA

**PENTICTON SOUTH OKANAGAN  
SIMILKAMEEN  
REGIONAL DETACHMENT**

**QUARTERLY REPORT  
(PENTICTON)**

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*January – July 2019*

*Open Report*



# PSOSRD QUARTERLY REPORT

January to July 2019 Open

## Message from the Officer in Charge

Thank you for taking the time to read this report. In January 2019, statistical reporting using the Uniform Crime Reporting methodology has changed. In essence, 2019 is year one for the new system and will provide a new, more accurate baseline for crime reporting to our communities. Although 2018 data is still attached to this report, I urge caution when trying to make any direct comparison without a detailed analysis of each crime type.



The Community Active Support Table (CAST) is up and running and has already dealt with over 50 situations where members of our communities were at an acutely elevated risk. CAST is supported by the Community Support and Enforcement Team which includes a Mental Health Liaison Officer and a Downtown/Youth Officer. This team, along with our community partners in CAST have been instrumental in reaching out to vulnerable or street entrenched persons and connecting them to supports such as housing and treatment. This produces real change in our communities by ensuring these people are not on the street and is one more step towards solving the root causes of crime and social disorder. Mental health calls for service, in concert with addictions related calls are on the rise. People suffering from mental illness and addiction are not criminals simply because of these afflictions, although they, like all of us, are accountable for their actions. Criminal intervention may be effective in terms of an initial exposure to support, however, enforcement activities alone cannot solve homelessness and addictions, only a community can, especially through initiatives such as CAST and supportive housing.

The reality is that most of the visible street entrenched population are not major crime drivers in our communities. I realize that is the perception, but not really accurate. People are understandably troubled when they see a “sketchy” looking person in their area and I encourage them to call the police if they feel uncomfortable. At the end of the day, the majority of crime is committed by a very small group of prolific offenders who we actively target. Using police resources to target health issues belies the fact that the majority of criminals in this community hide in the shadows and are rarely seen downtown or on the library lawn. This is not to say that street entrenched people do not commit crime, for which they will be held to account, it is simply that the facts and evidence point to the drug dealers and full-time criminals as the real crime drivers, who should therefore be the focus of the police.

We do have a significant concern over theft and property crime, which again falls into the realm of the prolific offender. Violent crime, however, continues to be the lowest percentage of our calls for service, but certainly the events of April 15 point to the fact that tragedy can occur in any community. I would love to see our crime rates go down, however, social conditions continue to drive police response, meaning we cannot spend as much time as we would like targeting those who commit the majority of crime. Over 70 percent of our calls for service are not criminal and will never result in

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charges but that is not to say there has not been significant progress on other fronts. The Target Enforcement Unit continues to take down prolific offender after prolific offender. The Street Enforcement Unit has already put a significant dent in the flow of drugs into the community after only several weeks of operation. The people who have made it their aim to prey on our communities are being targeted, while those who are a visible manifestation of the dealers and criminals are being exposed to supports to get them off the street.

Over half of Penticton Detachment, and all five of our other detachments in the South Okanagan are dedicated to front line General Duty patrol. They are the first response to every file that is dispatched and they are busy. Each watch of seven members in Penticton will often respond to over 50 calls for service in a 12-hour shift, day and night. Even the most basic file will take at least an hour of a police officer's shift. Basic math will reveal that most of the shift is covered by call response, and that is assuming all seven members are working, which is often not the case when you factor in training, injuries, leave and court time. Throw in an impaired or serious crime such as an assault and the member is off the road for hours, and the calls stack up, unfortunately leaving little time for proactive patrols.

At the recent community forum in Penticton, several members of the public expressed frustration with how much time is spent in the office. They demanded increased patrols and visibility. They were preaching to the choir. The members of this detachment would like nothing better than to hit the road and look for the bad guys and they do so every chance they get. The reality, however, is quite different. It requires a great deal of articulation, evidence and witness account to take away the liberty of a Canadian citizen and that is how it should be in our democratic society. As police we have a duty to gather all the facts and present biased free policing. Indeed, the rule of law and the Charter of Rights and Freedoms holds all people equal before the law, regardless of their station, each and every time we deal with them.

Recently, the Province of BC released the "Police Resources in British Columbia, 2017" report. It outlines how much each community pays for policing, resourcing levels, crime statistics and work load by police officer. Penticton detachment is rated at 106 criminal cases per member, which is the highest in the province and twice the provincial average. To say the members of this detachment are busy is an understatement. Independent municipal departments are much lower than the average case burden, however, their cost per capita for policing is much higher.

Some may say that high case burden only points to the need for police to work even harder to prevent crime and do even more with our current resources. In fact, there are only two realistic ways to reduce the case burden in Penticton, either by increasing resources or by decreasing the overall calls for service from the outset. That requires commitment from our whole community which includes protecting your property by removing valuables, locking doors and looking after your neighbors. I am not blaming victims; I am trying to prevent any of us from being victims in the first place. Vigilante type activity will never be a solution to lowering incidents of crime, but Block Watch will. So will security systems that allow our members to identify culprits and charge them, since we already know who they are. Citizens on Patrol and "Project Penticton" are examples of volunteers with a passion for helping our community. One is police led, while one is grassroots, but both produce measurable results by increasing the safety of our community.

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At the end of the day, very few of the people we see on the street are free from trauma which either occurred early in their life or later through tragedy. While that often places them on the street or in a life of addiction, it does not necessarily make them criminals. The facts would indicate that they are a relatively minor part of our actual crime picture, but a major part of the social concerns and perception of public safety in the community. That is understandable and we will continue to work with all of our partners to seek solutions to these social issues while at the same time, targeting those who are committed to a criminal lifestyle in our community.

### Penticton Overall Dash Board (Compstat Tracking)

Offence Type	Q2 2018	Q2 2019	%Change Q2 2018 to Q2 2019	Q1 2019	Q2 2019	% Change Q1 2019 - Q2 2019	Q2 YTD 2018	Q2 YTD 2019	% Change YTD Q2 2018 - YTD Q2 2019
AUTO THEFT	35	84	140%	55	84	53%	72	139	93%
BREAK & ENTER-BUS	35	74	111%	71	74	4%	70	145	107%
BREAK & ENTER-OTH	23	40	74%	36	40	11%	47	76	62%
BREAK & ENTER-RES	24	52	117%	46	52	13%	57	98	72%
MENTAL HEALTH ACT	209	194	-7%	184	194	5%	383	378	-1%
THEFT FROM VEHICLE	196	232	18%	153	232	52%	389	385	-1%
CAUSE DISTURBANCE	241	364	51%	200	364	82%	384	564	47%
MISCHIEF-LOSS ENJOYMENT PROP	149	257	72%	145	257	77%	211	402	91%
PERSONS VIOLENT CRIME (DV)	22	40	82%	51	40	-22%	36	91	153%
PERSONS VIOLENT CRIME	142	285	101%	226	285	26%	212	511	141%
PROPERTY CRIME	867	1471	70%	979	1471	50%	1566	2450	56%

### Penticton Top Ten Calls for Service (1)

Top 10 Calls for Service (YTD) - Penticton Detachment	
Initial Call Type	# of Calls
THEFT	909
ABANDONED 911	578
UNWANTED PERSON	534
TRAFFIC INCIDENT	529
DISTURBANCE	519
SUSPICIOUS CIRCUMSTANCES	491
SUSPICIOUS PERSON	478
ALARM	439
ASSIST OTHER AGENCY	438
PROPERTY	353

### Total Calls for Service (YTD) - 10352

1. Calls for service data excludes duplicate files and files created in error. Initial call type does not reflect any changes in scoring/file type that may have occurred since the call was made or whether or not the call resulted in a founded file.
2. Top 10 Criminal Code/CDSA offences includes only founded, primary scored files that occurred within the Penticton detachment area (excluding Okanagan Falls, Kaleden & Naramata).

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### Kaleden Overall Dash Board (Compstat Tracking)

Offence Type	Q2 2018	Q2 2019	%Change Q2 2018 to Q2 2019	Q1 2019	Q2 2019	% Change Q1 2019 - Q2 2019	Q2 YTD 2018	Q2 YTD 2019	% Change YTD Q2 2018 - YTD Q2 2019
AUTO THEFT	1	1	0%	1	1	0%	2	2	0%
BREAK & ENTER-BUS	0	0	N/C	0	0	N/C	0	0	N/C
BREAK & ENTER-OTH	1	1	0%	1	1	0%	1	2	100%
BREAK & ENTER-RES	1		-100%	6	0	-100%	1	6	500%
MENTAL HEALTH ACT	1	1	0%	2	1	-50%	2	3	50%
THEFT FROM VEHICLE	3	3	0%	3	3	0%	4	6	50%
CAUSE DISTURBANCE	0	0	N/C	1	0	-100%	0	1	N/C
MISCHIEF-LOSS ENJOYMENT PROP	1	1	0%	0	1	N/C	1	1	0%
PERSONS VIOLENT CRIME (DV)	0	1	N/C	0	1	N/C	0	1	N/C
PERSONS VIOLENT CRIME	0	3	N/C	2	3	50%	0	5	N/C
PROPERTY CRIME	9	11	22%	15	11	-27%	15	26	73%

### Naramata Overall Dash Board (Compstat Tracking)

Offence Type	Q2 2018	Q2 2019	%Change Q2 2018 to Q2 2019	Q1 2019	Q2 2019	% Change Q1 2019 - Q2 2019	Q2 YTD 2018	Q2 YTD 2019	% Change YTD Q2 2018 - YTD Q2 2019
AUTO THEFT	1	4	300%	0	4	N/C	1	4	300%
BREAK & ENTER-BUS	0	0	N/C	1	0	-100%	0	1	N/C
BREAK & ENTER-OTH	0	1	N/C	0	1	N/C	3	1	-67%
BREAK & ENTER-RES	0	1	N/C	2	1	-50%	2	3	50%
MENTAL HEALTH ACT	0	4	N/C	2	4	100%	1	6	500%
THEFT FROM VEHICLE	3	10	233%	3	10	233%	7	13	86%
CAUSE DISTURBANCE	0	1	N/C	0	1	N/C	0	1	N/C
MISCHIEF-LOSS ENJOYMENT PROP	1	0	-100%	1	0	-100%	1	1	0%
PERSONS VIOLENT CRIME (DV)	0	0	N/C	0	0	N/C	0	0	N/C
PERSONS VIOLENT CRIME	2	3	50%	2	3	50%	2	5	150%
PROPERTY CRIME	10	26	160%	12	26	117%	24	38	58%

### Okanagan Falls Overall Dash Board (Compstat Tracking)

Offence Type	Q2 2018	Q2 2019	%Change Q2 2018 to Q2 2019	Q1 2019	Q2 2019	% Change Q1 2019 - Q2 2019	Q2 YTD 2018	Q2 YTD 2019	% Change YTD Q2 2018 - YTD Q2 2019
AUTO THEFT	3	4	33%	3	4	33%	4	7	75%
BREAK & ENTER-BUS	0	0	N/C	0	0	N/C	0	0	N/C
BREAK & ENTER-OTH	2	0	-100%	1	0	-100%	2	1	-50%
BREAK & ENTER-RES	1	1	0%	2	1	-50%	1	3	200%
MENTAL HEALTH ACT	4	6	50%	2	6	200%	5	8	60%
THEFT FROM VEHICLE	4	5	25%	4	5	25%	13	9	-31%
CAUSE DISTURBANCE	2	7	250%	1	7	600%	4	8	100%
MISCHIEF-LOSS ENJOYMENT PROP	4	3	-25%	1	3	200%	7	4	-43%
PERSONS VIOLENT CRIME (DV)	0	4	N/C	2	4	100%	0	6	N/C
PERSONS VIOLENT CRIME	3	13	333%	12	13	8%	4	25	525%
PROPERTY CRIME	27	34	26%	16	34	113%	47	50	6%

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## Operational Statistics

Category	Penticton	Summerland	Oliver	Osoyoos	Keremeos	Princeton	Total
<i>Calls for Service</i>	10352	527	2029	1251	416	1050	<b>15625</b>
<i>Charges Forwarded</i>	153	27	91	25	14	23	<b>333</b>
<i>Federal tickets</i>	0	0	0	0	0	0	<b>0</b>
<i>Total Prisoners</i>	813	0	76	48	12	26	<b>975</b>
<i>PDS Interventions</i>	83	5	18	3	2	3	<b>114</b>
<i>Forensic Identification</i>	82	6	16	7	6	2	<b>119</b>
<i>Operational Overtime</i>	3242.75	412	1022.25	389.25	419.5	533.5	<b>6019.3</b>

Note 1 - Penticton Prisoner count includes Summerland and 50 from Keremeos

Note 2 - PDS files for Penticton include non PSD use and do not include 13 files out of PSOSRD area.

Note 3 - Penticton OT hours do not include provincial hours

## Traffic Enforcement

Category	Penticton	Summerland	Oliver	Osoyoos	Keremeos	Princeton	Total
<b><i>Impaired Operation</i></b>							
<i>IRP 90 Day</i>	35	9	10	4	2	2	<b>62</b>
<i>IRP Refusal</i>	5	1	0	2	0	0	<b>8</b>
<i>IRP 7 Day Warn</i>	0	0	0	0	0	0	<b>0</b>
<i>IRP 3 Day Warn</i>	10	0	5	1	3	0	<b>19</b>
<i>24 Hour Prohib (alcohol)</i>	6	0	3	2	0	1	<b>12</b>
<i>24 Hour Prohib (drug)</i>	3	0	1	1	0	0	<b>5</b>
<i>Criminal Code</i>	0	0	0	4	1	0	<b>5</b>
<b><i>Distractions Driving</i></b>	13	1	0	0	1	0	<b>15</b>
<b><i>Violation Ticket</i></b>	188	69	49	24	36	79	<b>445</b>

Note 1 - Violation Tickets include written warnings and Notice and Orders.

## Community Support

Category	Penticton	Summerland	Oliver	Osoyoos	Keremeos	Princeton	Total
<i>Community Forums</i>	17	0	0	0	0	0	17
<i>School Talks</i>	11	5	6	3	10	4	<b>39</b>
<i>Community Events</i>	11	2	14	5	5	3	<b>40</b>
<i>CPTED</i>	9	9	0	0	9	0	9
<i>Restorative Justice</i>	11	0	0	1	0	0	<b>12</b>
<i>RJ Meetings</i>	6	0	0	0	0	0	<b>7</b>
<i>Citizens on Patrol</i>	634 hr	100	677	0	0	0	
<i>Speed Watch</i>	46 hr	50	105	0	0	0	
<i>Lock Out Auto Crime</i>	40 hr	0	0	0	0	0	
<i>Ambassador Program</i>	36 hr	0	0	0	0	0	



## Major Investigations

The policing model for PSOSRD is to respond in the first instance to calls for service using General Duty (GD) patrol officers with support from specialized sections as required. Over half of Penticton detachment positions are dedicated to first response, 24 hours a day through a four watch system of six municipal members. All other positions are assigned to operational support roles, although many of these are still front line duties such as Police Dog Services and TEU, who actively engage prolific offenders.

After a file is received, GD patrol members are dispatched for an initial assessment, followed at times by a request for additional support from the Regional General Investigation Section, who handle complex and multi-jurisdictional files. RGIS is currently engaged in the following investigations, each of which takes significant and full time investigation to bring the charge forward to court:

- Three Separate Sudden Death investigations – Police are called to all sudden deaths which occur outside of a hospital or long term care facility. While most of these are determined to be from natural causes, overdose or accident, in some cases the death may appear suspicious to the responding member. In these cases, RGIS will assist. These investigations are handled in every way like a homicide and require that full level of support. In these three investigations, the causal factors were deemed not suspicious, but only after weeks of dedicated work
- Assist Neighboring Jurisdiction – Following a string of violent crimes, three members of RGIS were deployed in mutual support to ensure “front end loading” of their investigations for over two weeks
- Quadruple Homicide, Penticton – On April 15, 2019, John Brittain shot and killed four people in the largest mass shooting in Penticton’s history. This investigation has fully consumed the RGIS section in preparation for court requirements such as disclosure. The investigation was initially front end loaded by over 25 major crime investigators, but is now solely handled by Penticton Detachment
- Child Porn & Exploitation – RGIS is assisting Summerland with a major child exploitation case. Although arried by Summerland, the investigations expertise of RGIS is required
- Eight Child Pornography Investigations - RGIS is actively investigating eight child pornography investigations. These horrific files are incredibly complex and require judicial authorizations, extensive technical forensic study and often require cooperation with international law enforcement. The investigator is often required to review hundreds of shocking photos, so they are closely monitored
- Support Extreme Prolific Offender Investigations – the majority of crime is committed by prolific offenders in our community. In some cases, these offenders have over forty convictions and are extremely violent or prone to flee police, thereby putting the public in danger. Their apprehension often requires days or weeks of surveillance to locate them, as well as judicial authorizations
- Support Drug Investigations – RGIS assists with the development of judicial authorizations to enter drug houses and interdict drug dealing in the community. Each warrant takes days of preparation including surveillance
- RGIS is currently working on three high level fraud investigations. These are complex financial investigations requiring judicial authorizations and significant forensic review

### Data Qualifiers

Offence data extracted from the Police Records Information Management Environment (PRIME) on 2019-07-08. PRIME data is live and subject to change. All numbers accurate as of the date they were pulled and may not match StatsCanada data that is released annually due to the potential of changes in scoring of files. Dashboards include only founded, primary scored files (except in the case of Mental Health Act files). Data was exported to Excel and collated.

Calls for service data was extracted from the IBM Cognos Calls for Service Dashboard on 2019-07-08. Calls for service data only reflects the initial call type and does not reflect any changes in scoring that may have occurred upon police attendance. Calls for service data excludes duplicate files and files created in error.

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